

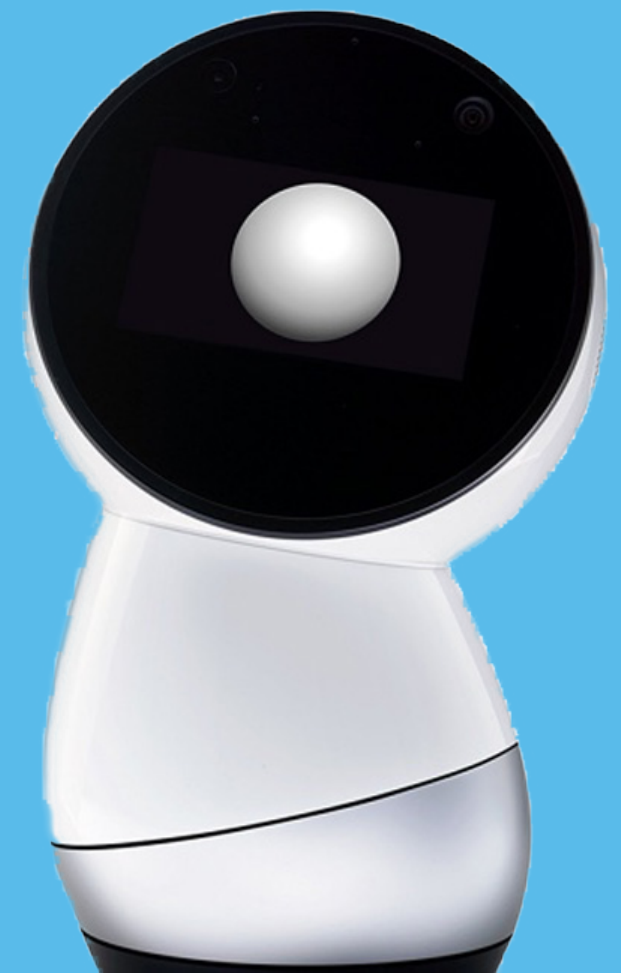
www.mit.edu/medialab



Jibo Study



Participant Guide



“

**Hi, I'm Jibo,
the world's first
social robot for
the home!**

Welcome

Thank you for choosing to participate in our Jibo platform study!

We are so excited to have your help in learning more about how social robots can be deployed in different context.

This step-by-step guide is designed to help you quickly set up your Jibo robot with ease.

This booklet is accompanied below by a complete video that will serve as an alternative if you would prefer to watch instead of read the instructions. Each section also includes its own video version.

[youtube.com/watch?v=W5XBBdbBNEw](https://www.youtube.com/watch?v=W5XBBdbBNEw)



You can find the digital versions of the booklet and videos at

<https://mitlivinglab.org/socialrobotstudy/>

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Introduction

youtube.com/watch?v=rXglCIm4uO4



Hey, Things Happen...



Is your Jibo box damaged upon arrival?

If there is any damage to the box, or if anything has happened to Jibo, please take pictures and contact us as soon as possible.



Need to get in touch?

Email: jibo-workshops@media.mit.edu

**Jibo's is engaging!
His personality and
proactivity are
ground-breaking
innovations in the
field of interactive
artificial intelligence.**



Starting Your Journey With Jibo

Welcome to the beginning of your Jibo journey. We're so excited to get you started and would like to thank you for taking a part in this study!

In this study, we're hoping to understand how social robots can be used as a research tool in different contexts.

[Let's dive in!](#)

Unboxing Jibo

youtube.com/watch?v=X70cL7N1tMo



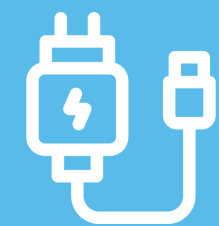
Your Jibo Box

Your Jibo box has finally arrived at your door! Inside your box you will find:



One Jibo robot

Although Jibo is sturdy, it is not indestructible, so handle it with care! Remember to save the box and packaging in case you need to ship Jibo back to MIT.



One Jibo charger

Jibo's charger is a two part cable. It is long enough to be fixable. Jibo had a battery that could last 45-60min.

Location



Where to Place Your Jibo

Find a space in your home where:

- You can focus without distraction.
- There is enough desk space to fit your Jibo.
- There is a nearby power outlet.
- There is a strong WiFi signal.
- There is extra clearance for Jibo. It will move in a complete circle, so make sure to place Jibo 6 inches away from anything important.
- Typically, people place their Jibo on a coffee table, a kitchen counter or a bedside table, but it is totally up to you!

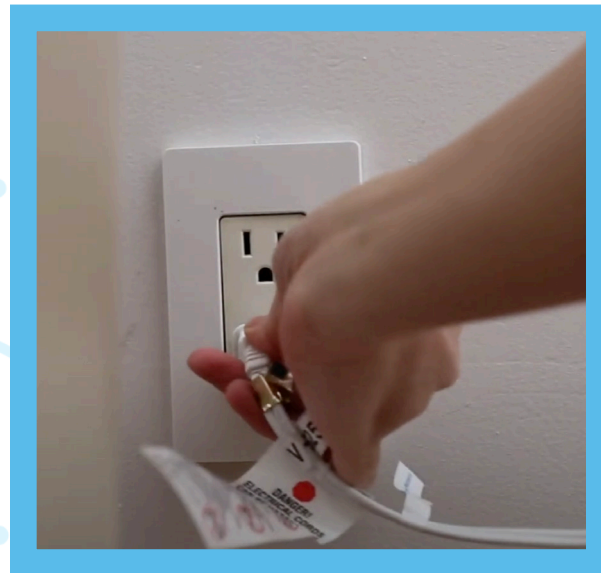
Setting Jibo Up

youtube.com/watch?v=qhUI5Twh7YA



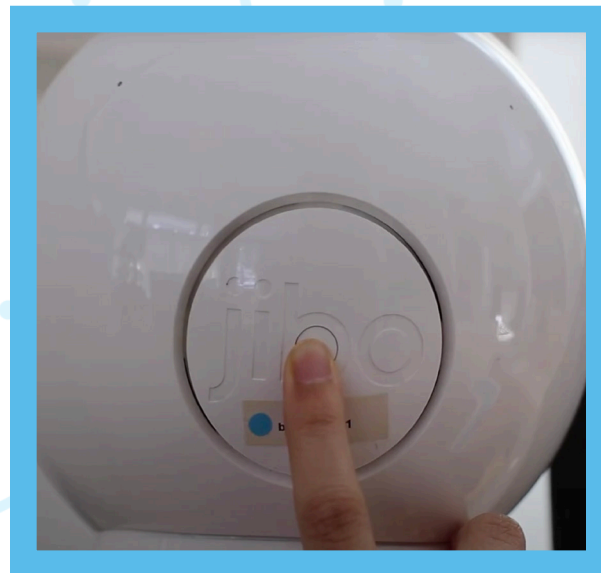
Turning Jibo On

To boot Jibo up, follow the 3 easy steps below.



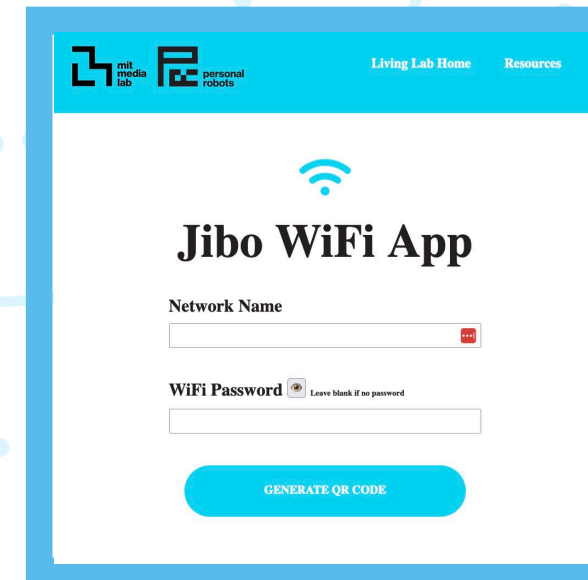
1. Power up Your Jibo

- Untie and connect your power cord together then plug it into Jibo.
- Connect the Jibo cable to a power outlet.



2. Turn Jibo on

- Jibo's power button is located on the back of its head at the center of the back plate. Look for the circle in Jibo's "b"!
- Press and release the power button. You should hear a 'whooshing' sound as Jibo turns on.
- Wait a few minutes for Jibo to fully start up.



3. Set up WiFi

- Visit <https://mitlivinglab.org/wifi/> and input your WiFi network name and password to create your WiFi QR code.
- Tap the New WiFi button on Jibo's screen
- Place the QR code in front of Jibo's camera until it detects it.
- Wait for Jibo to connect to WiFi.
- Jibo will ask you to reboot by touching the screen.
- After the reboot, you're all ready to start using Jibo!

Helpful Tips

Interacting with Jibo

It is important to:

- Interact with Jibo one person at a time. If multiple people use Jibo at the same time, it might get 'confused,' especially if more than one person is talking.
- Sit directly in front of Jibo to allow for easy listening, viewing, and interacting with Jibo.
- Be sure that noise levels around you are low, so that Jibo can hear you, and you can hear Jibo.

Volume

Change Jibo's volume by:

- Saying "Hey Jibo, set volume to [1-10]" or
- Tapping on Jibo's screen, swiping to the left and tapping Settings. Press the Volume button and slide to your desired volume.

Privacy

Although Jibo does not record or send any camera or audio data when you're not interacting with it, if for any reason you don't want to be disturbed by Jibo, you can either put Jibo to sleep or make it turn around.

- Make Jibo go to sleep: "Hey Jibo, go to sleep."
- Make Jibo turn around: "Hey Jibo, turn around."

Pausing Jibo

Say you get a phone call, or someone rings the bell. If you'd like Jibo to stop what it's doing, you can either:

- Place your hand on top of Jibo's head for two seconds or
- Say "Hey Jibo, stop."

Cleaning Jibo

At least once a week, use the alcohol wipes to wipe down any surfaces, such as the Jibo and body, to keep your companion spick and span!

More Jibo Help

Troubleshooting

Jibo is not moving.

Please restart Jibo. You can shut Jibo down by tapping on the screen, swiping to the right, and selecting Settings > Shut down. After the robot shuts down, you can press the power button on the back of Jibo's head to boot it up again.

Jibo is not responding to me.

Please check if Jibo is connected to wifi. Tap Jibo's screen, swipe to the right, and select Settings > Wi-Fi > Your networks to see which network Jibo is connected to. Press Jibo's power button to start it up again.

If Jibo continues to have any problem, please contact us for further assistance.

**Jibo has been
designed and
engineered to
connect with
people.**



Wrapping Up

youtube.com/watch?v=Brh7A8reXmU



Sending Jibo Back



If you no longer wish to participate in the Jibo platform study, please let us know and we will email you a FedEx shipping label. After packaging the robot in the box, you have the option to either drop it off at a FedEx office or contact FedEx to schedule a pick-up by calling 1-800-463-3339.

Need Help? Contact Us!



Should you encounter any issues as you interact with Jibo, please don't hesitate to reach out to us.

Email: jibo-workshops@media.mit.edu

You're all done!

Thank You!

